



## Product improvement to Mouse Immunoglobulin Negative Controls

Dear Customer,

As you know Inverness Medical UK has recently become Alere. Although we have changed our name the company still provides the same high quality products as before, such as the Dako Flow Cytometry range.

Dako continually updates and reviews their manufacturing operations to ensure that you receive products of the highest possible quality. In light of this Dako have made improvements to some of their negative controls which will allow for even less lot-to-lot variation in the level of immunoglobulin within the controls.

You can continue to use current lots of the Mouse Immunoglobulin Negative Controls without any risk. However, to ensure consistent quality and simplify inventory management, we recommend that you start using the new negative controls right away.

The following controls have been improved:

X093101-2: Mouse IgG1, Negative Control	Lot <a href="#">00058062</a>
X094201-2: Mouse IgM, Negative Control	Lot <a href="#">00058064</a>
X094301-2: Mouse IgG2a, Negative Control	Lot <a href="#">00058066</a>
X094401-2: Mouse IgG2b, Negative Control	Lot <a href="#">00058068</a>

The improved Mouse Immunoglobulin Negative Controls measured will have lot numbers starting with the numbers above or higher.

To help you move over to using the improved negative controls we have vials of the improved controls available to current users. If you are a **current** user of **any** of the controls above then please contact the Customer Care team on 0161 483 5884. To ensure that you are eligible for the free vial please quote NEG2010 to the Customer Care team.

If you are considering trying any of the above items of the first time please contact the dedicated Customer Liaison Manager for Flow Cytometry at [kate.maddock@alere.com](mailto:kate.maddock@alere.com)

Should you have any other questions please contact the Customer Care team on 0161 483 5884.

Kind regards,

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### PATRON OF THE NSPCC FULL STOP APPEAL

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